

**TERESIAN HOUSE MEETS NEW YORK STATE'S 28-DAY RULE AND IS DESIGNATED AS A COVID-FREE FACILITY.**

**THE FOLLOWING GUIDANCE IS OFFERED TO FACILITATE YOUR VISITATION PLANNING AND PREPARATION.**

We are excited to be able to welcome the family and friends of our residents back for in-person, outside visits. To ensure the safety of all, we have established the following visitation guidelines and ask that you review them prior to arriving on site:

- ∞ You may schedule an appointment by sending your request to [VisitRequest@teresianhouse.com](mailto:VisitRequest@teresianhouse.com) or, if you do not have access to email contact us directly at (518) 456-2000, ext. 2904. Appointments are available Monday through Friday, according to unit, at the following times: **10:15 am; 2:00 pm; 3:30 pm; and 4:00 pm.**
  
- ∞ Please arrive 15 minutes prior to your appointment at the check-in tent to allow for completion and assessment of wellness prior to visitation. The screening protocols include temperature checks and completion of a screening questionnaire that requests an assessment of your health and disclosure of recent travels. The survey will be posted on the Teresian House website and included in the daily update. You are encouraged to print and complete it prior to your visit. Visits are authorized at the discretion of Teresian House administration.
  
- ∞ Visiting Protocols:
  - \* Visitors must be at least 18 years of age or accompanied by an adult;
  - \* Each resident is allowed two visitors for the appointment;
  - \* Visitors will be asked to use hand sanitizer before and after their visit;
  - \* Appropriate face coverings must be worn over the mouth and nose while on the campus;
  - \* Social distancing restrictions are required to ensure the safety of all; and
  - \* Appointments are limited to 20 minutes.

Those who are unable to comply with these requirements will unfortunately, but necessarily be asked to immediately leave the premises.

**Please note: As per New York State Executive Order, in the event of a case of COVID-19 in the facility, external visitation will be suspended for at least 28 days.**