

## TERESIAN HOUSE MEETS NEW YORK STATE'S 14-DAY RULE AND IS DESIGNATED AS A COVID-FREE FACILITY.

### THE FOLLOWING GUIDLINES ARE OFFERED TO FACILITATE YOUR VISITATION, PLANNING, AND PREPARATION.

We are pleased to be able to provide our residents in-person, external visits at Teresian House. To ensure the safety of all, the following guidelines were established. We ask you to review them prior to arriving on site:

∞ You may schedule an appointment by sending your request to [VisitRequest@teresianhouse.com](mailto:VisitRequest@teresianhouse.com) or, if you do not have access to email contact us directly by calling Audra Isabella at (518) 456-2000, ext. 2421. Appointments are available by designated unit, at the following times: **10:00am; 11:00am; 12:30am; 1:30pm; 2:30pm; 3:30pm. In addition, a 4:00pm visit is available every Monday and Tuesday. Saturday appointments are now offered at the following times: 10:00am; 11:00am; 12:30pm; 1:30pm. Please reach out to Audra Isabelle for any special visitation request for Birthday's and Special Occasions.**

∞ Please arrive 15 minutes prior to your appointment at the check-in tent to allow for completion of the multi-step assessment of wellness prior to visitation. New York State requires **verification of a negative test result within the last 7 days prior to your scheduled visit.** Additionally, screening protocols include temperature checks and completion of a screening questionnaire requesting an assessment of your health and disclosure of recent travels. The survey will be posted on the Teresian House website and periodically included in the daily update. You are encouraged to print and complete it prior to your visit. Visits are authorized at the discretion of Teresian House administration.

In the event that conditions for direct visitation are not possible, we will make every effort to provide window visitation during your appointment.

∞ Visiting Protocols:

- \* Visitors must be at least 18 years of age or accompanied by an adult;
- \* Each resident is limited to two visitors for the appointment;
- \* Visitors must use the hand sanitizer before and after their visit;
- \* Appropriate face coverings must be worn over the mouth, and nose while on campus;
- \* Social distancing restrictions are required to ensure the safety of all; and
- \* Going forward Appointments are extended to 30 minutes.

Those who are unable to comply with these requirements will unfortunately, but necessarily be asked to immediately leave the premises.