

WELCOME TO TERESIAN HOUSE – ENJOY YOUR VISIT!

We share this information as a reminder and to help guide you during your visits:

Q: *How do I schedule a visit?*

Visitation appointments are coordinated by **Audra Isabella**. These visits are for two hours in length.

Ms. Isabella may be contacted by email: visitrequest@teresianhouse.org; or
Telephone: 518-724-2721 (or 518-456-2000 ext. 2421).

Q2: *When do visits take place?*

Visits take place daily at: 10:00 am, 11:00 am, 1:00pm, 2:00pm, 3:00 pm and 4:00 pm, 5:00pm and 6:00pm.

Q3: *May a resident leave the building or Teresian House grounds if accompanied?*

Many residents benefit from fresh air and a change of scenery.
Weather permitting visitation is permitted and encouraged on designated Teresian House grounds.

If you are planning on taking the resident off premises, we ask that you let the Nurse Manager or Social Worker know of your plans a few days ahead of your visit. This knowledge helps us anticipate the resident's needs, and prepare those items that may be necessary while away from Teresian House.

Q4: *Do COVID screening protocols remain in place?*

Our ongoing commitment to infection control requires that we follow best practices and procedures for visitors. These include:

- Temperature checks upon arrival;
- Brief health screening assessment sign in log;
- Rapid COVID tests are available upon request. It is helpful that those seeking to be tested advise our coordinator when making your visitation appointment.

Q5: *Are there any additional policies or limitations for on-site visitation?*

- Each two- hour appointment is limited to two visitors at a time;
- Visitors are expected to comply with screening procedures and use hand sanitizer before and after their visit;
- Remain committed to wearing appropriate face coverings (over the nose and mouth) while inside the building; and
- Upon arrival and following visitor screening please proceed directly to the resident's room for your visit.